

# *Invitation to Participate*

## OTN/KOeTS First Nations Telemedicine

Partnering with First Nations has always been a priority for Ontario Telemedicine Network (OTN) and its partners at Keewaytinook Okimakanak eHealth Telemedicine Services (KOeTS). Today, there are 70 First Nation communities using telemedicine to access clinical, educational and administrative health services. Using room-based videoconferencing systems, patients in these communities connect with clinicians and specialists across Ontario through real-time video, saving them the stress, time and costs associated with travel.

OTN and KOeTS are now piloting a new model for First Nation communities intended to be a simpler and more convenient alternative to purchasing a room-based videoconferencing system. First Nation on-reserve communities with adequate internet connectivity can now apply to receive a secure desktop computer with videoconferencing devices (web camera and speaker phone) so they can participate in a video consult through a private and secure web link. They'll also benefit from access to a Regional Telemedicine Navigator at KOeTS who will help them identify and book healthcare providers and services.

### ***Here's how it works:***

1. Patients requesting an appointment with a healthcare provider or service will work with their health centre to contact the Regional Telemedicine Navigator at KOeTS
2. The Regional Telemedicine Navigator identifies the appropriate healthcare provider within OTN's network, schedules and coordinates the appointment, and notifies the health centre or patient
3. The patient requesting an appointment receives an email inviting them to participate in the appointment through a private and secure web link at the health centre
4. The patient would then click on a web link, and is instantly connected to the requested healthcare provider via video

### ***Criteria:***

In order to have a successful telemedicine station installed in your health centre, please consider the following criteria:

- I am applying from a First Nation organization
- I have support from community leadership
- My health centre has someone who will be responsible for the telemedicine equipment
- I have health care providers whom my community would like to connect with
- My health centre has a private room large enough for a desk, chair, patient and caregiver
- My health centre has internet connectivity and adequate bandwidth for video

### ***Getting Involved:***

If you're a First Nations community who can benefit from this service, please fill out the form below and submit it to [jhickey@otn.ca](mailto:jhickey@otn.ca) or fax it to 416-446-4137 by February 24, 2017. If you qualify for this piece of telemedicine equipment you will be notified in March and then the unit will be shipped out to your community.

If you have any questions about filling out this application please call 1-807-735-1381 ext. 4620 or ext. 1380



# Invitation to Participate

## Primary Contact Information:

| Primary Contact Name: | Phone Number: | Email Address: |
|-----------------------|---------------|----------------|
|                       |               |                |

## Organizational Information:

| Community Name: | Organization Name | Organization Address: |
|-----------------|-------------------|-----------------------|
|                 |                   |                       |

### Do you have a telemedicine unit?

Yes  No

### Describe the services your Health Centre/Clinic provides

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|  |
|--|

## Healthcare Review:

### How do patients access physician/ nursing services?

Describe both the access in your community and where/how patients travel outside of the community to access physician/nursing services.

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|--|
|  |
|--|

### List the healthcare providers or organizations that your patients travel to see the most:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_



**What clinical areas of care is your community in need of/accessing the most? (i.e. Mental Health, Oncology, Dermatology, etc.)**

- Mental Health**
- Oncology**
- Diabetes**

- Dermatology**
- Primary Care**
- Other: \_\_\_\_\_ Please fill it in**

### **Telemedicine Opportunity**

**Telemedicine enables a patient to have an appointment with a doctor who is in a different town by video**

**Do you anticipate facing any challenges while implementing telemedicine? (i.e. No or poor internet, no space for unit, patients unwilling to see a provider over video)**

**Describe how your community would benefit from telemedicine (i.e. reduced travel time, family can attend appointments, etc.)**

### **Test internet connectivity**

Go to <http://support.bell.ca/Internet/Internet-Speed-Test> and click 'START' in the middle of the blue circle to take the bandwidth test in the room (plugged in - not wireless) that the telemedicine unit will be set up in.

Please fill in:

- \_\_\_\_\_ Mbps Down
- \_\_\_\_\_ Mbps Up
- \_\_\_\_\_ Latency

### **Telemedicine Readiness**

**Check all that apply:**

- My organization has support from community leaders
- My organization has someone who can be responsible for the telemedicine equipment
- My organization has identified health care providers they would like to connect to
- My organization has a private room large enough for a desk, a chair, a patient and a caregiver
- My organization has internet connectivity and adequate bandwidth

### **Additional Comments**

